

TECH SUPPORT RESOURCES FOR LAW STUDENTS

A number of different organizations maintain the technology available to law students. Use the info below to determine which one to contact when you need tech support.

If you need general technology-related advice, or are unsure which of these groups to contact, email Law School Technology Services at lawhelp@uw.edu. If we're not the ones who can solve your problem, we'll let you know who can.

LAW SCHOOL TECHNOLOGY SERVICES

lawhelp@uw.edu

www.law.washington.edu/computing

In-person support hours posted outside our office –
William Gates Hall 223

Contact us for help with:

- Accessing the UW's wireless network
- Removing a computer virus *
- Keeping your laptop up-to-date with security patches
- Testing your classroom response clicker
- Accessing a class podcast
- Using the Law School-provided computers and printers in Student Org offices
- Recording a Law School event
- Using the technology in a Law School classroom or meeting room
- Using A/V equipment loaned through the Law Library Circulation desk

Law School Technology FAQ:

www.law.washington.edu/Computing/FAQ.aspx

Class Recording Requests:

www.law.washington.edu/Students/ClassRecordings.aspx

*Depending on the resources needed to clean your system, we may need to refer you to UW-IT. Come to us first, though.

UW INFORMATION TECHNOLOGY (UW-IT)

help@uw.edu

washington.edu/itconnect

In-person support via Computer Vet:

washington.edu/computing/computervet

Contact them for help with:

- Configuring/accessing your UW email account
- UW NetIDs
- MyUW
- UW Windows Live services
- UW Google Apps services
- Catalyst tools
- Web hosting

Overview of student services:

washington.edu/itconnect/forstudents.html

Email:

washington.edu/itconnect/email

Cloud Services:

washington.edu/itconnect/teamwork/cloud.html

DAWG PRINTS

uwcshelp@uw.edu

dawgprints.washington.edu

Contact them for help with:

- Wireless printing (to Pharos printers)
- Print job refunds
- Obtaining and funding a Dawg Prints card

(More info on reverse)

TECH SUPPORT CONTACTS FOR LAW STUDENTS

Catalyst	UW-IT
Clickers	Law School Technology
Computer lab workstations (room 222)	Law School Technology
Copying	Dawg Prints
Email	UW-IT
Event announcements	Law School Technology
Google Apps	UW-IT
Husky Card activation	gatesbc@uw.edu
iTunes	Law School Technology
Lawdawgs	lawnews@uw.edu
Lexis-Nexis	lawref@uw.edu
Library computers	libhelp@uw.edu
Loaner laptops	stfequip@uw.edu
Podcasting (a Law School class)	Law School Technology
Print job refunds/quality (Pharos)	Dawg Prints
Recording an event (at the Law School)	Law School Technology
Remote Learning room	Law School Technology
Software purchasing (e.g. MS Office)	UW-IT
Student Org office computers/printers	Law School Technology
Study room A/V (in the Law Library).....	libhelp@uw.edu
Virus removal	Law School Technology
Web hosting inquiries	Law School Technology
WestLaw	lawref@uw.edu
Windows Live	UW-IT
Windows Media Player	Law School Technology
Wireless access	Law School Technology

**If you need help with a topic not listed above,
email Law School Technology Services at
lawhelp@uw.edu.**